# LAWYERS



Get tough legal protection while living in South Africa

## **SERVICE POINTS**

#### Branch network



Our full-service branches are located nationwide. What makes our full-service branches different from our 24-hour legal contact centre and express branches is that at a full-service branch you can have a face-to-face consultation with one of our legal advisors, you can collect your membership card, legal membership agreement, newsletter, and also pay your premiums at selected branches.



#### **Express branches**

Express branches are usually hosted offices located in remote areas where there are no full-service branches nearby.

Our express branches have consultants who can assist in sending through any required documentation.

#### **Contact centre**



#### **Telephone**

You can talk to us by calling +2711 842 7800.

### Digital portals



#### Website

On our website you can find all the latest newsletters, scam alerts, videos, legal articles, standard contracts, the Official Claim Form (OCF), legal member agreement and regulatory information or you can contact us with any queries.



#### LiveChat

LiveChat is an instant messenger service on our website (www.scorpion.biz)

Our LiveChat customer service agents will either attend to your queries directly or link you to the relevant department for query resolution.



#### Facebook

Like our Facebook page and you can get para-legal advice, query your policy details, get regular legal tips and news and stay up-to-date with the latest scam alerts or just chat to us.

Our Facebook customer service agents will either attend to your queries directly or link you to the relevant department for query resolution.



#### WhatsApp

On WhatsApp, you can download important member documents, get the latest newsletter, and send a query to the relevant department

\*Terms, Conditions and Limitations apply (see www.scorpion.biz). Premiums are subject to an annual increase. Scorpion Legal Protection (RF) (Pty) Ltd (Reg. No. 1996/001206/07) is an Auth. FSP (15960). Scorpion Legal policies are U/W by Legal Expenses Insurance Southern Africa Ltd (LEZA) (Reg. No 1984/010574/06), a licensed insurer conducting non-life insurance business and a licensed controlling company, and Auth. FSD (17009)



# PERSONAL LEGAL POLICY



## **BENEFITS\***

- Branches nationwide (refer to www.scorpion.biz for our list of branches)
- 24-hour Legal Contact Centre that gives para-legal advice and assistance
- Online assistance through the Scorpion website, WhatsApp and Facebook page
- Access to tough network lawyers
- Subject to your chosen policy, para-legal services and insurance cover for you, your spouse and children under 21 (maximum limits apply)
- Access to the Tax helpdesk for personal income tax matters (Applicable to Policy A. Advice only on Policies B and C)
- Legal Expenses Accidental Death (LEAD) benefit
- Extended Family Protection membership for parents and/ or parents in law at a small additional premium
- Additional cover available through Platinum membership
- Total and Temporary Disablement (TTD) and Retrenchment premium waiver benefit
- Access to the exclusive members' portal on our website (www.scorpion.biz)
- FREE simple will and legal documents
- Newsletters
- Promotions

To learn more call +2711 842 7800

## **COVER/PREMIUM5\***

#### **POLICY A:**

- This policy covers relevant events that fall under the following broad categories:
- Personal Injury and/or threat to a person
- Property damage
- Consumer matters and debt
- Home and accommodation matters
- Motor vehicle matters
- Education matters
- Status, reputation and identity matters
- Employment matters
- Banking, insurance, pensions and investment matters
- Criminal Matters
- Costs R112 per month
- Cover up to R112 000 (maximum limits apply)
- Legal Expenses Accidental Death (LEAD) benefit of R15 000

#### POLICY B:

- This policy covers relevant events that relate to employment
- Costs R56 per month
- Cover up to R67 200 (maximum limits apply)
- Legal Expenses Accidental Death (LEAD) benefit of R8 000

#### **POLICY C:**

- This policy covers relevant events that fall under the following broad categories:
- Personal Injury and/or threat to a person
- Property damage
- Consumer matters and debt
- Home and accommodation matters
- Motor vehicle matters
- Education matters
- Status, reputation and identity matters
- Banking, insurance, pensions and investment matters
- Costs R56 per month
- Cover up to R67 200 (maximum limits apply)
- Legal Expenses Accidental Death (LEAD) benefit of R8 000

### **PLATINUM COVER:**

 We also have Platinum membership available for those members with more complex legal matters who would like to boost their legal cover

# LEVEL THE PLAYING FIELD!



# **COOLING-OFF PERIOD**

It is important to us that you are satisfied with the legal policy you have signed up for, so we provide you with 31 days from the date we receive your first premium to read and familiarise yourself with the terms and conditions of membership. We will refund you if, during this 31-day period, you are not entirely satisfied with the cover provided.

The cooling-off period, terms, conditions and limitations are fully explained in the legal membership agreement.